

HERITAGE PREMIUM PACKAGE

Minimum length of stay for access to the Premium Package = 7 nights year round except peak (10 nights)

No access to spa energy restaurant under 13 years and to spa under 16 years.

Food & Beverages:

Breakfast at Balafon, the main restaurant.

Lunch at Infinity Blue or Amafrooty Restaurants.

Dinner at Balafon or Infinity Blue Restaurants.

1 lobster dinner at Infinity Blue per stay

1 dinner at the Chateau de Bel Ombre Restaurant (set menu/excluding drinks) per stay.

1 Seven Colours Menu at the Spa Energy restaurant.

Afternoon tea from 16h00 to 17h00.

Unlimited Premium imported drinks (excluding 12 yrs spirits and above) & local spirits in all bars/restaurants (at the exception of Chateau de Bel Ombre and Golf Club).

Selected French champagne in our bars and restaurants.

Beach service & poolside service

Room service (tray charge applies)

Seven Colours Spa:

One daily spa treatment (massages/facials/scrubs only) except on arrival and departure days.

Compulsory spa consultation on arrival day.

Pre-scheduled program of spa treatments (variable duration of treatments).

Spa access as from 16 years.

Golf du Chateau – 18 hole course designed by Peter Matkovitch:

One green fee per day.

Compulsory pre-booking of the first 2 tee-offs prior to arrival.

Excluding lessons, practice balls, golf cart, equipment, caddie, ...

Water Sports:

Sailing, windsurfing, kayaks, pedalos, water skiing, snorkelling.

Land Sports:

Tennis (including equipment).

Table tennis, archery, beach volley, mountain biking.

Valriche Nature Reserve Excursion:

One introductory jeep tour to the nature reserve.

Premium Added Value:

Free access to La Terrasse Departure Lounge at Plaisance Airport (*minimum 10 night stay*)

PREMIUM PACKAGE

General Conditions

1. The Premium package is applicable for a minimum stay of 7 nights year round except Xmas/N.Year (10 nights).
2. Clients may choose to split their stay between HB & Premium, provided they start with the HB meal plan and end with the Premium package.
3. The Premium starts on arrival and ends on departure of hotel, regardless of check in/out times.
4. No compensation of any kind will be offered for non consumed items within the Premium package.
5. All bills must be signed by the Premium guest in order to simplify the billing process.
6. Guests are not allowed to offer their package's advantages to a non Premium guest.
Should a Premium guest wish to offer one of the package's advantages (spa/golf/drinks/meals,...) to a non Premium guest, this will be charged to his account at the public rate.
7. Members of a family or party travelling together cannot combine both meal plans, ie either all book on HB basis or upgrade to the Premium package.
8. Items bought from the hotels' boutique, individual items such as laundry, telephone calls, etc... will be charged to the client's account.

Food & Beverage Conditions

1. All food & beverages must be consumed at the bars & restaurants of the resort.
2. Meals taken at the Golf Club or at Chateau de Bel Ombre will be charged over and above the Premium package except for the gourmet dinner included at Chateau.
3. The French champagne has been selected by the resort.
4. Premium brand drinks do not include 12 years' spirits and above.
5. The Exclusive Cellar List is not included in the Premium package.
6. The hotel reserves the right to close one of its F&B outlets (without compensation) for renovation, bad weather conditions such as cyclone, occasional private functions... In such a situation, guests will be invited to dine in another outlet within the resort.
7. Special meals and set-ups organised on the beach and in privatised areas within the hotel are not included in the Premium but can be booked at our Guest Relations Counter at extra cost.

Spa Conditions

1. One spa treatment per adult per day is included in the Premium, except on arrival/departure days.
2. No spa treatments and no spa access under 16 years.
3. The rates for teenagers do not include spa treatments.
4. Spa treatments are non refundable, non exchangeable and non transferable.
5. All treatments included in the Premium will be pre-scheduled by the hotel following the consultation meeting on the day of arrival. The treatments will be shared between 20 & 45 minutes as proposed on the spa menu.

Golf Conditions

1. Golf cart, equipment, practice balls and caddie are not included in the Premium package.

Water Sports

1. Scuba diving, big game fishing and catamaran cruising are not included in the Premium.